

## **CACTUS MAT KITCHEN/INDUSTRIAL MATS: REPLACEMENT WARRANTY**

All merchandise is warranted for a period of one year or as otherwise indicated against manufacturing defects (NOT a wear guarantee). Claims are subject to our inspection and approval, and must be supported by proof of purchase. Our liability, at the discretion of Cactus Mat, is limited; to replacement, credit or repair of defective materials on a PRORATED BASIS. Any stated warranty covers manufacture defects only, not wear. Misuse, improper application, improper care or maintenance will void the warranty.

Products designated as “grease proof” or “grease resistant” should be selected according to anticipated exposure to kitchen and industrial greases and oils. We never recommend any GENERAL PURPOSE black mats for use in any grease application. GREASE RESISTANT mats are designed for limited exposure to oils, while GREASE PROOF mats are the best choice for durability when exposure to grease and oil is heaviest. Any mat not properly maintained or used improperly will not yield the service life desired.

Replacement Warranty for Kitchen/Industrial mats: Cactus Mat’s warranty is prorated and limited to the remaining warranty period from date of purchase. At the factory’s discretion, replacement or credit will be extended equal to the prorated remaining period of coverage. Note: Improper application, maintenance, handling, cutting, folding, exposure to chemicals\* or solvents\* or cleaning in dishwashers will shorten the usable life of the product, and will not be covered under this replacement warranty. Warranty claims must be pre-authorized by factory for return and shipped freight prepaid for inspection and evaluation. \* please consult with factory for specific information prior to making purchase.